



BHARAT SANCHAR NIGAM LIMITED

(Website add: www.bsnl.co.in)

APPLICATION FORM FOR CLOSURE / SURRENDER OF TELEPHONE

1. Name of the Subscriber :
2. Telephone Number :
3. Type of Telephone : (i) Basic / FWT (ii) Will (Mobile) (iii) Cellular Mobile
4. Address where Telephone is installed :
5. Date from which Telephone is required to be closed :
6. Reasons for surrender of Telephone (Please tick the Appropriate reasons)
- | | |
|---|---|
| 1. Moving to some other City | 2. Being an additional phone, not required |
| 3. Death of the original allottee | 4. Financial constraints |
| 5. Closure of business | 6. Taking a Mobile connection from BSNL in place of land line Telephone |
| 7. Taking Mobile / Fixed Telephone from other company | |
| 8. Not Satisfied with BSNL's Service on account of | |
| i) Billing Problems | ii) Commercial Problems |
| iii) Frequent Faults | iv) Improper Behaviour by BSNL Staff (Please give details) |
| 9. Any other reasons (Please Specify) : | |
7. Address on which refund of security deposit after adjustment of outstanding bill/ amount should be sent :
8. Contact Telephone No. If any :

I undertake to pay any amount due to BSNL even after closure of the Telephone Connection.

Signature of the Customer

Name :

RECEIPT

Received an application for closure w.e.f. of fixed Telephone connection to working in the name of Shri/Smt/Ms. Date of receipt of application : Time of Receipt :

Signature of the Officer /
Official with seal